

## PRESS RELEASE

### Entry Software Corporation Releases TeamHeadquarters v7.9 for IT Service Management

Create and manage small projects and service requests with less time and effort.

*Entry Software Corporation has released TeamHeadquarters version 7.9 to support customer requirements for a simple to use mini-project ticket that has to-dos and that can be templated. This change allows users of TeamHeadquarters to create and manage small projects and service requests with less time and effort.*

London, Ontario, Independent Press Release, May 10, 2017 – Mark Donais, CEO of Entry Software Corporation, developers and publishers of the TeamHeadquarters project management and service desk software, announced today that version 7.9 is now available to customers in our SaaS and on premise installs.

Customers expressed a need to quickly create repeatable small service projects and effectively manage them without the overhead of creating formal project plans.

Version 7.9 offers the ability to create multiple to-dos within a TeamHeadquarters service ticket. Tickets with to-dos can be templated to build repeatable service requests and include them in their Customer Service Catalogue.



“The new functionality enhances our Service Desk capability,” says Mark Donais, CEO of Entry Software. “Our clients are embracing this change, reducing the time to create and manage small projects, service requests and operational tasks.”

“Our customers are delighted with TeamHeadquarters and how it’s supporting IT Service Management,” says Donais, “and they look forward to our next release which will continue to strengthen and support our vision of Simplifying your Business Life.”

#### **About Entry Software Corporation**

Entry Software Corporation is a leader in providing effective work management solutions to various industries around the globe. Its product, TeamHeadquarters is a fully integrated web-based software with unique solutions for IT, product and service departments. TeamHeadquarters creates value through cost reduction, improved operating efficiency and enhanced customer

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